

Employee Discount Plan (EDP)

Plan Overview

The Employee Discount Plan (EDP) offers eligible employees and pensioners 35% off the cost of Bell residential products and services – Bell Mobility, Bell Home Phone, Bell Internet, Bell Satellite and Fibe TV service. The 35% discount offered under the Employee Discount Plan applies to virtually all account charges on the full suite of Bell residential products and services e.g. recurring and 1-time charges.

The EDP can be combined with some promotional offers such as a Bell Bundle, some hardware offers (e.g. PVR with 3 services), unlimited internet usage and unlimited long distance offered on 3 Bell services and Bell TV movie offers (e.g. 2 months free, buy one get one pay-per-view). The EDP cannot be combined with acquisition/retention offers.

The maximum number of accounts that you may register under your name for each service is 4. If you have more than 4 accounts for one or more of Bell's services i.e. home phone, internet, wireless, satellite and Fibe TV, please contact Employees Services for approval (1 888 391-0005).

The Employee Discount Plan does not give rise to a taxable benefit, as confirmed by the Canada Customs and Revenue Agency (CCRA). The company reserves the right to modify the plan at any time to ensure that the plan continues to not give rise to any taxable benefit.

Eligibility

The Employee Discount Plan applies to the following employees and pensioners who receive at least one eligible Bell residential service:

- Regular full-time, part-time and temporary Bell Canada employees
- Regular full-time, part-time and temporary employees of participating companies
- Regular or temporary employees on any leave of absence or disability
- Bell Canada pensioners who :
 - retired with at least 55 years of age and 80 points (age + service)
- Pensioners from a participating company who have taken their retirement on or after November 28, 2003 and who have retired with at least 55 years of age and 80 points (age + service)
- Surviving spouse of a Bell Canada pensioner who had retired with at least 55 years of age and 80 points (age + service)
- Surviving spouse of a pensioner who had retired with at least 55 years of age and 80 points (age + service) from a participating company on or after November 28, 2003

Administrative Requirement

To qualify for the Employee Discount Plan all services must be **registered in your name**. The program is not offered to friends and family even if their accounts are in your name, unless they are your dependents or live with you.

Definition of a dependent

Your **child** will be considered a dependent if s/he is:

- Your natural or legally adopted child, legal ward or step child (including dependent children of a common-law or same-sex spouse);
- Financially dependent on you;
- Unmarried and normally lives with you (except while away at school);
- Under age 18, or under age 25 if attending an accredited educational institution full time.

Your **spouse or common-law spouse** will be considered your dependent if s/he is:

- The person to whom you are legally married, or the person with whom you have lived in a conjugal relationship for at least 12 consecutive months and have publicly presented as your common-law spouse or same-sex partner.

Your **parent** will be considered your dependent if s/he is:

- Either your mother or your father and is financially dependent on you (e.g. if they are considered dependents for income tax purposes).

Even if you pay the invoice of someone that is not an eligible dependent according to the rules described above, you cannot benefit from the 35% discount on that invoice (e.g. your brother or sister living next door, your neighbour, your mother not financially dependent on you). To be eligible to the 35% discount, the services must be provided to you or to your eligible dependents.

Enrolment

New to Bell services?

Contact an agent by using our dedicated number for team members: **1-877-858-2024** or visit any of our Bell stores or The Source. Our agents will not only ensure you receive the services that best suit your needs, they will also enroll you in the EDP at the time of your order.

Already a customer?

Sign up using our convenient, easy online registration tool which is accessible directly at <https://employeediscountplan.bell.ca/>.

Your savings will be applied directly to your bill. For any inquiries, contact **1-888-391-0005**.

Bell Pride Rebate Program

The Bell Pride Program is available to any employee that is not currently a Bell customer. The program provides a \$100 credit for each service you switch to Bell (Wireless, TV, Internet and Home phone). That's up to **\$400** in savings should you switch all four. Details are provided on Page 4. For any inquiries, contact **1-888-391-0005**.

Employee Discount Plan (EDP)

Eligible Bell Products and Services

The 35% discount offered under the Employee Discount Plan applies to virtually all account charges on the full suite of Bell residential products and services e.g. recurring and 1-time charges.

Combining an advertised promotional offer with EDP

Most promotional offers cannot be combined with EDP. However, EDP can be combined with the following:

- Bell Bundle discounts (The reduced price of two or more Bell services: Bell TV, Bell Internet, Bell Home Phone, Bell Mobility)
- Free PVR with 3 services
- Unlimited Internet Usage and Unlimited Long Distance with 3 Bell Services (each \$10 per month)
- Bell TV network programming offers such as TMN 2 months free or buy one get one pay-per-view.

Please note the few restrictions where the EDP does not apply.

Excluded Bell products and services

The EDP does not apply on :

- wireless hardware (e.g. Mobile phones/termination fees)
- wireless apps
- Solo and Virgin mobile
- 3rd Party billed services (e.g. 900/976 services/911 provincial and municipal charges)
- non residential accounts
- accounts in collection
- retention offers
- acquisition offers
- most advertised promotional offers

The EDP cannot be combined with acquisition/retention offers. EDP kicks in once your acquisition offer has expired.

Bell reserves the right to change or modify the EDP product and services eligibility at any time.

FAQ

Eligibility

Q. Can I register multiple One Bill accounts?

A. The 35% Employee Discount Plan is applicable to one single One Bill account.

Q. Do I need to subscribe to more than one service to be eligible to One Bill and hence EDP?

A. No.

Q. I am an employee residing in Atlantic Canada, am I eligible for the 35% discount?

A. In order to obtain the discount on eligible Bell services, please contact Employee Services at: 1-888-391-0005.

Q. If a relative lives with me and has a Bell service in their name, will the discount be applied to this line?

A. If the name of the account is changed to your name and your relative meets the definition of a dependant, the discount will be applied to this line.

Q. If my spouse has a small business at home, will the 35% discount apply to this line and/or services?

A. Only residential services are eligible for the discount.

Q. If my spouse works at Bell, will we receive a 70% discount?

A. The discount is not cumulative. There is only one discount of 35% per account or household.

Q. If my son goes to university and lives in another city, is he eligible to receive the EDP discount?

A. Yes, as long as he is your dependent, the services are provided by Bell and the account is in your name.

Enrolment

Q. What happens if I do not enrol?

A. If you do not enrol you will not benefit from the 35% EDP.

Q. I forgot to enrol my new service to EDP and my service has been activated for 1 month or more, can I ask for a retroactive credit for the 35% discount?

A. Retroactive credits are not granted.

Q. If I am already a One Bill customer do I need to enrol to EDP?

A. Yes.

Q. Once I have registered to EDP and change my rate plan or features do I need to re-enrol?

A. If the service is already registered to EDP, the discount will automatically be applied, if applicable.

Q. If I wish to add a service that is not yet on One Bill, what do I need to do?

A. Call our dedicated number for team members at 1 877 858-2024 to modify your services.

Q. If I wish to add a service (option) to an account already enrolled in EDP what do I need to do?

A. Call our dedicated number for team members at 1 877 858-2024 to modify your services.

Q. I live in a Multiple Dwelling Unit. Can I benefit from the EDP discount on Bell TV service?

A. Employees who receive their Bell TV via a Multiple Dwelling Unit can register their Bell TV on One Bill if the invoice is in their name and address.

FAQ (continued)

Eligible Residential Services

Q. Does the discount apply to additional lines at my primary residence or cottage?

A. Yes, as long as the additional lines are in your name. If you are unable to have Bell as your service provider for your cottage line, ensure your long distance service is provided by Bell. You will then be able to have the 35% discount applied to your long distance services.

Q. Bell residential service is not available where I live. If I use another service provider, will I be eligible to the discount for that particular service?

A. You must obtain your services from Bell to be eligible to the 35% discount.

One Bill

Q. What should I do if all my accounts are not in my name?

A. Call our dedicated number for team members at **1 877 858-2024** to modify your account name.

Q. I have to change the name on my account. Will I be charged for a name change?

A. There is no charge to change the name on an account that is being attached to One Bill.

Q. In the electronic One Bill (e-bill), where can I see my EDP discount of 35%?

A. When you are in the "Account Summary", you have to click on the following:

- a. One Bill Details link (located at the bottom of the page) and then on
- b. One Bill Savings link. This section contains all your discounts listed by service.

What if

I leave the company or transfer to an affiliated company

Your participation in the EDP will continue for 3 months following your last day at work and thereafter cease. If you are transferred to a participating company, your participation in the plan continues.

I retire

Your participation in the plan continues provided your age (minimum 55) plus years of service equal to at least 80. Both age plus service are counted in complete years.

I take a leave of absence or become disabled

Your participation in the plan continues.

I die

In the event of your death while you are an active employee, your spouse will continue to benefit from the 35% for one year.

Bell Pride Rebate Program

The Bell Pride Rebate Program for competitor's services is intended so employees can be reimbursed their competitor's cancellation fees up to a maximum of \$100 per affiliate account. The reimbursement is processed on the One Bill account as an adjustment once the forms are received and processed.

To be eligible to the program, you will need to cancel the competitor's service and enrol for the same type of service at Bell e.g. if you cancel a home phone line from a competitor, you will need to sign up for a Bell home phone line.

Process:

1. Cancel your competitive service
 - When cancelling a competitor's service first validate the remaining duration of your contract - could you provide notice (e.g. 30 days) and exit without a penalty? If so, please do so rather than cancelling immediately and incurring a fee.
 - Obtain a copy of your final competitive services bill showing the cancellation or termination fee that was paid.
 - Be advised that cancellations from Bell subsidiary companies (i.e. Virgin, Solo) are not eligible to this program.
2. Sign up for a Bell Service and the EDP
 - You can sign up anyway you want by calling **1 877 858-2024** or by visiting a Bell Store.
 - The new Bell residential service must be in your name.
3. Submit information for your rebate
 - Print a copy of the form and submit along with:
 - Copies of your competitive service bills showing the cancellation fees
 - Please keep your originals
 - Send the form to:
 - Fax: (514) 766-2947 or toll free at 1 866 440-5215 Attn: Bell Pride Rebate Program
 - Mail: Bell Pride Rebate Program, 1, Alexander Graham Bell, Tower A3, Verdun, Quebec H3E 3B3
4. Rebate is processed
 - The rebate will be processed and added to your next Bell bill.

You will receive an email confirming receipt/approval of your form and backup information.

Bell Pride Rebate Program

(Please Print)

EMPLOYEE INFORMATION

Name:		Employee ID:
Email: (To contact you once your rebate has been processed):		
Street address:		Home phone no.: ()
City:	Prov.:	Postal Code:

SERVICE INFORMATION

Bell services ordered (must be in your name)

Bell Satellite/Fibe TV	<input type="checkbox"/>	Date Ordered:	Account # :
Bell Home Phone	<input type="checkbox"/>	Date Ordered:	Telephone # :
Bell Mobility	<input type="checkbox"/>	Date Ordered:	Cellular telephone # :
Bell Internet	<input type="checkbox"/>	Date Ordered:	Account or user ID (b1) # :

Competitor's services cancelled

TV	<input type="checkbox"/>	Date cancelled:	Cancel Fee:
Home Phone	<input type="checkbox"/>	Date cancelled:	Cancel Fee:
Mobility	<input type="checkbox"/>	Date cancelled:	Cancel Fee:
Internet	<input type="checkbox"/>	Date cancelled:	Cancel Fee:

Please attach a copy of your last bill showing the applicable contract break fee

Please submit completed form and documents to:

Fax: Attn: Bell Pride Rebate Program to (514) 766-2947 or toll free 1-866-440-5215
 Mail: Bell Pride Rebate Program, 1, Alexander Graham Bell, Tower A 3, Verdun, Québec H3E 3B3

You will receive an e-mail confirmation once your request has been processed. If you have any questions regarding your request, please send us an e-mail at: bellpriderebate@bell.ca

I certify that I have ordered the Bell services listed and incurred the cancellations costs listed above

Employee Signature

Date